Taylor Life Center Terms of Service: Business Text Messaging

Effective date: October 20, 2026

1. What this service is

Consumer Services, Inc., dba "Taylor Life Center" allows text message communication between clients and staff. Messages are conversational and sent by our team members one-on-one or might be appointment reminders. We do not send automated, bulk, or marketing text messages from these individual business numbers.

2. How you agree to receive texts

You agree to receive text replies from us when you text one of our business numbers. We may also text you first if you give us your mobile number and ask or agree to be contacted by text, for example on a service form, over the phone, or in person. Messages will relate to the topic or service you contacted us about. Agreeing to receive texts is not a condition of any purchase.

3. Message frequency

Message frequency varies and depends on your conversation with our staff.

4. Cost

Message and data rates may apply. Check your mobile plan for details. Taylor Life Center does not charge for text messages.

5. How to opt out

Reply **STOP** at any time to stop receiving texts from our business line. You will receive one confirmation message, and we will not text you again unless you text us or ask to be contacted by text again. STOP, END, CANCEL, UNSUBSCRIBE, QUIT, and STOPALL are all accepted. You can also ask any staff member to stop texting you.

6. How to get help

Reply **HELP** to any message, or contact us at 866-975-2995 or contact@taylorlifecenter.org

7. Response times

Texts are answered by our staff during business hours, Monday – Friday, 8AM – 6PM. Text messaging is not monitored for emergencies; call 911 in an emergency.

8. Carrier disclaimer

Carriers are not liable for delayed or undelivered messages. Delivery depends on your wireless carrier and network availability.

9. Your number

You must be the account holder or have the account holder's permission to text us from a mobile number. If you change or give up your number, reply STOP from it or let us know so we can update our records.

10. Sensitive information

Please do not send passwords, full payment card numbers, or other highly sensitive information by text.

11. Privacy

Your information is handled according to our Privacy Policy at https://taylorlifecenter.org/privacy-notice/. No mobile information will be shared with third parties or affiliates for marketing or promotional purposes.

12. Changes to these terms

We may change these terms at any time. Continued texting after a change means you accept the updated terms.

13. Governing law and contact

These terms are governed by the laws of Michigan. Questions: Taylor Life Center, 525 Okemos Rd., Mason, MI. 48854. https://taylorlifecenter.org/contact-us/