



Goal: Taylor Life Center is seeking to implement an electronic health record in its behavioral health outpatient and community living supports programs by December 31, 2022. Ideally this electronic health record will have capacity to participate in electronic health information exchange with other behavioral health and primary care providers that use various other software solutions.

Description of Taylor Life Center: Consumer Services, Inc., doing business as Taylor Life Center (TLC) is a 501(c)(3) behavioral healthcare provider in the State of Michigan with corporate offices in Mason, Michigan. The organization has been in operation since 2004. Currently TLC provides outpatient services (including individual and group therapy, Dialectical Behavioral Therapy, case management, supports coordination, and psychiatric services), personal care, and community living supports services to approximately 7000 consumers annually. The organization has three outpatient clinics in Flint, Sterling Heights, and Owosso; two licensed residential facilities in Morrice and Owosso; and provides community living supports in consumers' homes throughout Shiawassee County. The organization provides services under contract with three Community Mental Health Authorities in three different PIHP regions as well as seven Medicaid Health Plans and thirty-eight private insurers.

Information Request: Please provide the following information about your organization and electronic health record software:

- ❖ A brief profile of your organization, including:
 - Name and corporate address of the organization (please identify if your organization is a subsidiary of another organization. If so, please also provide the name and address of the controlling organization);
 - Year of incorporation;
 - Name and title of the organization's chief executive;
 - Name, title, and contact information of the person TLC should contact in response to your information submission;
 - Summary of your organization's lines of business.
- ❖ A written description of your electronic health record software, including interoperability with internal and/or external claims processing and scheduling software solutions.
- ❖ Describe certifications of your electronic health record (e.g. CEHRT, Meaningful Use, etc.)
- ❖ Describe the number and types of healthcare organizations that currently use your EHR software in Michigan. Please provide the name and contact information for three (3) behavioral healthcare organizations currently using your EHR software that TLC can contact.
- ❖ Describe your EHR's readiness to participate in the electronic health information exchanges in Michigan.
- ❖ Your organization's preferred implementation and training model, including estimated timelines.
- ❖ An estimated total cost of ownership (including implementation costs in the first year and any annual costs thereafter).
- ❖ Is a representative of your organization available for a real-time, online demonstration between March 1 April 30, 2021?

Submission Deadline and Instructions: Please e-mail requested information by **March 1, 2021** to selectioncommittee@refocusllc.com

Note: Consumer Services, Inc. is not responsible for any costs incurred by the vendor in responding to this RFI.